

### ABSTRACT

A computing system that includes a personal computer and a printer is described. The personal computer allows a user to select a document to be printed and to download Web content provided by the printer. The Web content enables the personal computer to print the document in response to user input. The Web  
5 content further enables the personal computer to detect if the printer encounters an alert condition while printing the document. In response to detecting the alert condition, the computer displays a hyperlink. Selecting the hyperlink initiates a performance of the computer of a specified function for assisting the user in resolving the alert condition. The administrator can define the hyperlinks.